# Access Statement: 9 The Courtyard, Windsor

### Introduction

Our self catering flat is on the second floor of an apartment block, served by a lift. It is suitable for only for disabled guests with helpers. Use of a wheelchair within the apartment is not possible because of the restricted space. We have tried to provide as much information as possible in this statement, if you have any queries please do call. We look forward to welcoming you.

# Pre-Arrival

- Please look at our website: <a href="https://www.staywindsor.co.uk">www.staywindsor.co.uk</a> for photographs and details of the accommodation
- Enquiries and bookings can be made via email: <a href="mailto:enquiries@staywindsor.co.uk">enquiries@staywindsor.co.uk</a>
  or telephone: 01753 545005
- The nearest bus stop is on the High Street, just outside the passageway from the courtyard
- There are two railway stations in Windsor:
  Central Station with a shuttle link to Slough, for access to London, Paddington (~20 mins)
  Windsor and Eton Riverside Station with direct access to London, Waterloo (~50 mins)
- There is a taxi rank outside the Castle on the High Street
- We can arrange for shopping to be delivered on arrival
- We can provide information in large print on request

## **Arrival & Car Parking Facilities**

- There is a car park at the rear of the apartment with an allocated space for No. 9 (clearly marked: 9 The Courtyard)
- The car park has a ramped access to the upper level
- Street parking on the High Street is for access and drop-off only
- The entrance at the front has 2 steps
- The door has a second opening part to allow wider objects access
- Parking is adjacent to the apartment, through the archway
- The entrance is reached through the carpark via a wide path

### **Main Entrance**

### **Apartment:**

- The entrance at the front has 2 small steps
- Inside the front entrance is the lift or access can be made via the staircase
- The lift doors are 75cm wide, the interior is 1.4 by 1.2 metres. It has visual floor indicators and call switch. There is an emergency telephone fitted.
- The staircase is 3 flights to the second floor with landings in between. There is a hand rail on the left

# Inside The Apartment:

- The door is inwards opening to a hall way. It is a fire door so is heavy and has an assisted closer
- There is a threshold of 4mm when entering the flat
- The corridor is 1m wide and leads to the open plan dining, kitchen and lounge; main and twin bedrooms and bathroom
- Apartment is carpeted throughout with short pile carpet
- The kitchen and bathroom have vinyl floor covering
- Smoke alarm fitted in both bedrooms and the hall

### Living/Dining Room

- Door width 80cm
- Dining room is open plan with the lounge and kitchen
- Square table (moveable and extendable)
- Chairs (moveable) 4 chairs with padded seat and backs
- Flooring is short pile carpet throughout
- Furniture is moveable and all is non feather
- One sofa and two easy chairs provided both with arms
- Teletext TV provided with integral DVD player and remote control (selection of DVDs available)
- Apartment telephone number: 01753 831940

# **Self-Catering Kitchen**

- Kitchen open plan with living/dining room
- Worktop height 90cm
- Oven door is drop down, height of lowest shelf 1.12 metres
- Sink is 90cm high with cupboards underneath
- Flooring is vinyl
- Evenly lit kitchen with spotlights above work surfaces
- Fridge with small freezer available, highest shelf in fridge 87cm
- Coffee machine, kettle and hand-held mixer available

### Laundry

There is a standard size washer/dryer, which is front loading, provided in the kitchen

#### Shop

Not Available

### Leisure Facilities

Not Available

### **Conference & Meeting Rooms**

Not Available

### **Outdoor Facilities**

Park with small children's play area a short distance from the rear of the apartment

### Bedroom I

- Door width 85cm
- Double bed provided 4ft 6in
- Bed height 48cm floor to top of mattress
- Non feather duvets and feather pillows provided non-feather available in wardrobe of bedroom 2
- Sheets, duvet covers and pillow cases are cotton
- Largest transfer space available to left or right of bed is 1 metre

#### **Bedroom 2**

• Twin beds - 2ft 6in wide, wardrobe with integral drawer unit and chair

#### **Bathroom & WC**

- Door width 79cm
- Bath with thermostatic shower over
- Bath height is 47 cm
- Toilet seat height 45cm
- Flooring is vinyl
- Good colour contrast between floor, walls and furniture
- Release mechanism on outside of locked door
- Space under washbasin is free (no vanity unit)
- Cupboards for storage of towels etc and shelf unit with mirror over

#### **Grounds and Gardens**

Small courtyard entrance area - children's play area close by

#### **Additional Information**

- Information folder is kept on the dining room table in the apartment
- Good mobile phone reception
- Smoking is allowed please take care to dispose of cigarettes etc. sensibly
- No pets

#### **Contact Information**

- Address: I Agar's Place, Datchet, Slough, Berkshire, SL3 9AH
- Telephone: 01753 545005
- Email: enquiries@staywindsor.co.uk
- Website: www.staywindsor.co.uk
- Hours of operation: telephone (answer phone) anytime
- Local public transport numbers:

### Windsor Central Railway Station

Thames Street Windsor 0845 700 0125

### Windsor & Eton Riverside Railway Station

Datchet Road Windsor 0845 600 0650

### Local taxi numbers:

Windsor Cars - 01753 677677 Five Star Cars of Windsor - 01753 858888 Airports Direct - 01753 864000

### Windsor Shopmobility

Floor 5B King Edward Court Car Park Charles Street Windsor SL4 ITG

Tel: 01753 622330

E-mail: w.shopmobility@rbwm.gov.uk

# **Opening Times:**

Monday - Saturday 10:00am - 5:00pm

If you have any queries, please email: <a href="mailto:enquiries@staywindsor.co.uk">enquiries@staywindsor.co.uk</a>